



# Certificate II in Salon Assistant SHB20216

This nationally recognised qualification introduces students to the hairdressing industry and provides the essential foundation skills required to work as a salon assistant. Students gain hands-on experience performing basic salon services while developing strong communication and customer service skills.



## In- Person Delivery

Hands-on training in our purpose built facilities for one day per week over 12 months.



## Workplace Experience

Students apply their skills through supervised salon tasks, client preparation, shampoo services, and teamwork activities.



## On Track for QCE

Earn four QCE credit points upon successful completion of the qualification.



Moreton Bay North Training Alliance



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# Certificate II in Salon Assistant

## SHB20216

\$450 (Alliance Schools)  
\$650 (Non Alliance EQ Schools)

### Career Pathways

- Salon Assistant
- Shampoo Assistant
- Junior Hairdressing Assistant
- Apprenticeship Pathway – Certificate III in Hairdressing

### Further Training Pathways

- Certificate III in Hairdressing (Apprenticeship)
- Certificate III in Barbering
- Certificate IV qualifications in hairdressing or small business (with experience)

This pre-apprenticeship qualification allows students to develop the foundational skills needed for a future career in hairdressing. Learners are introduced to the salon environment, client communication, shampooing and basin services, workplace health and safety, and the daily operational tasks required in a salon.

According to national labour market data, demand for hairdressing continues to grow, with strong employment prospects and more than 31,000 job openings expected over the next five years. This course prepares students for entry-level salon roles and enables progression into a Certificate III in Hairdressing apprenticeship.

Students gain insight into current industry practices and trends through instruction from experienced trainers with strong industry connections.

### Course Components:

- **BSBWHS201** Contribute to health and safety of self and others
- **SHBHAS001** Provide shampoo and basin services
- **SHBHDES001** Dry hair to shape
- **SHBHIND001** Maintain and organise tools, equipment and work areas
- **SHBXCCS001** Conduct salon financial transactions
- **SHBXCCS003** Greet and prepare clients for salon services
- **SHBXIND001** Comply with organisational requirements within a personal services environment
- **SHBXIND002** Communicate as part of a salon team

Delivered through a school-based RTO.

